

From adapted spaces to inhabitable places: a case study with the deaf community

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Abstract:

This article is based on a case study and analyzes, through ethnographic fieldwork, the hosting experience of two Deaf women in a rural hotel. First, it presents the Deaf Community as a minority language and discriminated group, with their own sense of identity that demands recognition and inclusion. Second, on the basis of the study of the technical and human hotel resources, the perception of the ac-commodation experience is compared and analyzed through the narratives of the two social groups studied, that is, the Deaf clients, and the hotel staff. In addition to pointing out the strengths and weaknesses that the place offers as an accessible space for Deaf people, the objective is to unmask the social discourses and the logics that sustain the audism still prevailing in our society

Keywords: Deaf Community; Case study; Accessibility; Audism; Diversity.